What Do You Mean It Doesn't Balance?

Debits still must equal Credits!

GENERAL LEDGER:

Run the General Ledger Trial Balance Report. Check the Report Total, the total Debits and Credits should be the same.

Note: The report will display a warning message if it is out of balance.

General Ledger Trial Balance for Period Ending 5/31/2010

5	5		Test Co	mpany (TST)
AccountNumber	Description		Debit	Credit
GENERAL & ADMIN	NISTRATIVE			
740-00-04	Telephone expenses		9,638.57	
745-00-04	Utilities		6,356.97	
750-00-04	Interest expense		3,410.88	
755-00-04	Travel and entertainment		22,792.44	
760-00-04	Office supplies		6,507.06	
765-00-04	Miscellaneous expense		522.88	
770-00-04	Postage & other freight		4,523.27	
		GENERAL & ADMINISTRATIVE:	284,253.16	
OTHER INCOME &	EXPENSE			
950-01-04	Discounts earned			8,212.68
950-02-04	Discounts allowed		2,391.20	
955-00-04	Interest income			35,242.68
960-00-04	Miscellaneous			35,768.21
		OTHER INCOME & EXPENSE:	2,391.20	79,223.57
PROVISION FOR IN	ICOMETAXES			
990-00-00	Provision for income taxes		67,050.00	
		PROVISION FOR INCOME TAXES:	67,050.00	0.00
,	**The Trial Balance Report is Not in Balance**	Report Total:	4,699,841.56	4,701,197.80

Step 1 – Determine which month the ledger went out of balance. Print the Trial Balance report for the previous month to be sure that the out of balance condition is isolated to the current month. If the previous month is out of balance, print the Trial Balance for each month until you determine when the out of balance condition occurred.

Step 2 – Print the General Ledger Detail by Source Report for the month that went out of balance.

General Ledger Det	tail by Source Repo	rt (TST) 5/29/2015			
Report Setting ST	ANDARD	0				S <u>a</u> ve 🔽
Description Ge	eneral Ledger Detail by	Source	Report			
Setting Options						
Type Pu	iblic 💌	Print Re	port Settings		Number of Copi	ies 1
Default Report 🛛 🔽		Three H	ole Punch		Collated	
Options						
Source Type	All 🔽	1				
Print Comments	Partial 💌					
Selections						
Select Field	Operand		Value			
Source Journal	All	•				
Journal/Register Num	nber All	-				
Posting Date	Range	-	4/1/2010		4/30/2010	
Source Module	All	•				
L						
IP Laser let P2055d LIP		Keep W	/indow Open After	Pri	nt Preview	Setun 🚺
1 2000001 20000 01	01000	Print	Preview 🗸	<u> </u>		

Step 3 – Review each Source Journal Total until you find the Source Journal Code section that has gone out of balance.

101-01-00		Cash in bank - Reg. checking			160,936.36
000 01 00		PAYABL/Monthly Payables Payments		140.015.05	
200-01-00		Accounts payable - trade		142,915.25	
		PAYABL/Monthly Payables Payments		10 001 11	
200-02-00		Accounts payable - other		18,021.11	
		PAYABL/Monthly Payables Payments			
			Journal CD-000054 Totals:	160,936.36	160,936.36
0.0.000.00		24	Source CD Totals:	227,282.79	227,282.79
CR-000042	4/30/2010	G/L			
AccountNu	mber	Description/Comments		Debit	Credit
101-01-00		Cash in bank - Reg. checking		383,734.25	
		A/RCOL/Monthly A/R Collections			
105-00-01		Accts. receiv East Warehse			282,119.14
105-00-02		Accts. receiv West Warehse			101,615.11
		A/RCOL/Monthly A/R Collections			
			Journal CR-000042 Totals:	383,734.25	383,734.25
			Source CR Totals:	383.734.25	383,734,25
IA-000003	4/15/2010	I/M 00001			
AccountNu	mber	Description/Comments		Debit	Credit
115-00-03		Inventory - Central Warehouse			1,356.24
		Inventory Transaction (ADJUSTMENT)			
			Journal IA-000003 Totals:	0.00	1,356.24
			Source IA Totals:	0.00	1,356.24
IM-000001	4/30/2010	G/L			
AccountNu	mber	Description/Comments		Debit	Credit
115-00-03		Inventory - Central Warehouse		106,854.05	
		Inventory adjustment			
960-00-04		Miscellaneous			106,854.05
		Inventory adjustment			
			Journal IM-000001 Totals:	106,854.05	106,854.05
ILL 00004E	1000010	<u></u>			

Step 4 – Locate the original Daily Transaction Register. Use this report to determine what is missing. **Note: The report will indicate that is was out of balance at time of posting.** Often, the user will receive a pop-up at time of posting that there is an out of balance condition.

^{sage} Sage	2 100 ERP	×
(į)	One or more journals may be out of balance.	
	<u>OK</u>	

Daily Transaction Register Test Comp.					
Postings For: 4/	15/2010				
Source Journal	Account Number	Account Description/Posting Comment	Debit	Credit	
IA-000003 115-00-03		Inventory - Central Warehouse Inventory Transaction (ADJUSTMENT)		1,356.24	
		Journal 000003 1 otals: "Out of Balance By 1,356.24 **	0.00	1,356.24	
		Source IA Totals:	0.00	1,356.24	
		4/15/2010 Totals:	0.00	1,356.24	
		Report Totals:	0.00	1,356.24	

Step 5 – Enter a General Journal Entry to correct the out of balance condition.Note: Security rights MUST be in place for the user in order to post this entry.

အ္ General Journal E	intry (TST) 5/29	/2015			
Source Journal	<u></u> ∧ №			Copy <u>F</u> rom Copy Standa	ard
Entry Number 00	0003			Standard Listing Save Standa	ard
<u>1</u> . Header <u>2</u> . Lir	nes				
Posting Date	4/15/2010				
Reversing Date					
Journal Comment	To Correct Out o	of Balance Entry		<u> </u>	
				-	
			Acce	pt Cancel Delete 🔒	0.
👺 General Journal E	Entry (TST) 5/29	9/2015		_	 ×
e General Journal E	Entry (TST) 5/29	9/2015 I D DI		Copy From	.
General Journal E Source Journal IA Entry Number 00	Entry (TST) 5/29	9/2015 4 D DI		Copy From Copy Star	×
General Journal E Source Journal Entry Number 1. Header	Entry (TST) 5/29	9/2015 4 D DI		Copy From Copy Star Standard Listing Save Star	×
General Journal E Source Journal A Entry Number 1 1. Header 2. Lin	Entry (TST) 5/29	9/2015	0 - fr	Copy <u>From</u> Copy Star Standard Listing Save Star	idard
General Journal E Source Journal A Entry Number 0 1. Header 2. Lin Action 1 450-01-01	Entry (TST) 5/29	9/2015	Credit .00	Copy From Copy Star Standard Listing Save Star Comment	idard
General Journal E Source Journal Entry Number 1. Header 2. Li Acc 1 450-01-01 2	Entry (TST) 5/29	9/2015 ◀ ▷ ▷I Debit 1,356.24 .00	Credit .00	Copy From Copy Star Standard Listing Save Star Comment To Correct Out of Balanc	idard
General Journal E Source Journal I Entry Number 0 1. Header 2. Lin Act 1 450-01-01 2	Entry (TST) 5/29	9/2015	Credit .00	Copy Erom Copy Star Standard Listing Save Star Comment To Correct Out of Balanc To Correct Out of Balanc	idard
General Journal E Source Journal Entry Number 1. Header 2. Li Ac 1 450-01-01 2	Entry (TST) 5/29	9/2015	Credit .00	Copy From Copy Star Standard Listing Save Star Comment To Correct Out of Balanc To Correct Out of Balanc	idard
General Journal E Source Journal Entry Number 1. Header 2. Lii Acr 1 450-01-01 2	Entry (TST) 5/29	9/2015	Credit .00	Copy From Copy Star Standard Listing Save Star Comment To Correct Out of Balanc	idard
General Journal E Source Journal I Entry Number 1 I. Header 2. Lii	Entry (TST) 5/29	9/2015	Credit .00 .00	Copy Erom Copy Star Standard Listing Save Star Comment To Correct Out of Balanc To Correct Out of Balanc	idard
General Journal E Source Journal I Entry Number 0 1. Header 2. Lii Act 1 450-01-01 2 Description	Entry (TST) 5/29	9/2015	Credit .00 .00	Copy From Copy Star Standard Listing Save Star	idard
General Journal E Source Journal I Entry Number 00 1. Header 2. Lin Act 1 450-01-01 2 Description	Entry (TST) 5/29	9/2015	Credit .00 .00	Copy From Copy Star Standard Listing Save Star Comment To Correct Out of Balanc	idard
Control Journal Entry Number I. Header Act Act Act Act Act Act Control Contro Control Control Control Control Contr	Entry (TST) 5/29	9/2015	Credit .00 .00	Copy From Copy Star Standard Listing Save Star Comment To Correct Out of Balanc To Correct Out of Balanc	idard
Control Journal E Source Journal Entry Number I. Header 2. Li Act Act Act Act Control Contro Control	Entry (TST) 5/29	9/2015	Credit .00 .00	Copy From Copy Star Standard Listing Save Star	idard
General Journal E Source Journal I Entry Number 0 1. Header 2. Lin Act 1 450-01-01 2 Description Quick Row Debits	Entry (TST) 5/29	9/2015 Debit 1,356.24 .00 Credits	Credit .00 .00	Copy From Copy Star Standard Listing Save Star Comment To Correct Out of Balanc To Correct Out of Balanc	idard



Step 7 – Click the Printer Icon or exit this screen and select the General Journal menu item.

Source Journal Entry (TST) 5/29/2015 Source Journal Control Co	Copy From Copy Standard Standard Listing Save Standard
Posting Date Reversing Date Journal Comment	
	Cance Delete 🖶 🚱

Step 8 – Click the <u>Print button on the General Journal screen</u>.

se General Journal (TST) 5/29/2015	<u>? ×</u>
(
GENERAL LEDG	ER GENERAL JOURNAL
Print Full Comm	ients
HP LaserJet P2055d UPD PCL 6	Print Pre <u>v</u> iew <u>S</u> etup

General Journal

Test Company (TST)

Source Journal	Posting Date	Journal Comment	Rever Da	sing UserUpda te Logon	ted
IA-000003 Account Nur	4/15/2010 nber	To Correct Out of Balance Entry Description/Comment		sjd Debit	Credit
450-01-01		Purchases - East To Correct Out of Balance Entry		1,356.24	
			Journal IA-000003 Totals:	1,356.24	0.00
			Source IA Totals:	1,356.24	0.00
			Report Totals:	1,356.24	0.00

Step 9 – Click the Yes button to Update.

sege Sage	100 ERP	×
?	Do you want to update the General Journal?	

Step 10 – Print the General Ledger Trial Balance Report for the period has been corrected. It should now show in balance.

General Ledger Trial Balance for Period Ending 4/30/2010

			Test Co	ompany (TST)
Account Number	Description		Debit	Credit
OTHER INCOME & EXPEN	SE			
950-01-04	Discounts earned			5,684.59
955-00-04	Interestincome			27,727.76
960-00-04	Miscellaneous			106,144.85
		OTHER INCOME & EXPENSE:		139,557.20
PROVISION FOR INCOME	TAXES			
990-00-00	Provision for income taxes		67,050.00	
		PROVISION FOR INCOME TAXES:	67,050.00	0.00
		Report Total:	3,412,062.67	3,412,062.67

ACCOUNTS RECEIVABLE:

Run the Accounts Receivable Trial Balance report. Check the Report Total, the Invoice Balance column total should match the General Ledger balance for the month.

Accounts Receivable Trial Balance
All Open Invoices as of 5/31/2010

										Test Co	mpany (TST)
Division Numbe	er: 02 WES	T SALES OF	FFICE								
Customer/ Invoice Numbe	ar Invoice	Dates_ Due	Discount	Invoice Amount	Discount Amount	Invoice Balance	Туре	Trans Date	action Amount	Check Number/Type	Deposit Date
JELLCO Jelico	Packing										
0100038-IN	5/16/2010	6/15/2010)	116.08	0.00	116.08	INV	5/31/2010	116.08		
	(Customer.	JELLCO Totals:	5,055.91	0.00	5,055.91			5,055.91		
ORANGE Oran	qe Door & V	Vindow Co.									
0100047-IN	5/31/2010	6/30/2010	6/10/2010	263.37	5.27	263.37	INV	5/31/2010	263.37		
	C	ustomer O	RANGE Totals:	263.37	5.27	263.37			263.37		
	Numbe	Divi rofCuston	ision 02 Totals: ners: 10	147,729.29	771.30	145,481.21			145,481.21		
	Numbe	rofCuston	Report Totals: ners: 17	737,064.59	6,538.90	699,768.95			699,768.95		

General Ledger Detail Report

Test Company (TST)

		Summary Report for Period 05 Ending 5/31/20					
Account Number/Description		B	eginning Balance	Debit	Credit	Net Change	Ending Balance
105-00-01	Accts. receiv East Warehse		311,187.89	572,341.78	332,004.43	240,337.35	551.525.24
105-00-02	Accts. receiv West Warehse		154,105.70	166,803.92	175,428.41	8,624.49-	145,481.21
		Report Total:	465,293.59	739,145.70	507,432.84	231,712.86	697,006.45

IF They Don't Balance:

Step 1: Click on the Daily Transaction Register under the Main folder for the module.



Step 2 – Click the Print button to determine if there is a Daily Transaction Register that is not posted.

Postings For: 5/	10/2010		Test Co	ompany (TST)
Source Journal	Account Number	Account Description/Posting Comment	Debit	Credit
AR-000005	105-00-01	Accts. receiv East Warehse A/R Invoice Entry - 5/10/2010	2,762.50	
	115-00-01	Inventory - East Warehouse Green Tree Supply Co REF: 0000115 - BATCH: 00115		2,762.50
	115-00-01	Inventory - East Warehouse Green Tree Supply Co REF: 0000115 - BATCH: 00115		1,375.00
	450-10-00	Cost of Goods Sold Green Tree Supply Co REF: 0000115 - BATCH: 00115	1,375.00	
		Journal 000005 Totals:	4,137.50	4,137.50
		Source AR Totals:	4,137.50	4,137.50
		5/10/2010 Totals:	4,137.50	4,137.50
		Report Totals:	4,137.50	4,137.50

Daily Transaction Register

Step 3 – Update the register and check your totals again.

sæ Sage	2 100 ERP	×
?	Do you want to update the Daily Transaction Register?	

iestCompany(isi)

Division Number: 02 WEST SALES OFFICE								
Customer/Dates	Invoice Amount		Invoice Balance	Turne	Trans	action	Check	Deposit
invoice Number invoice Due Discount	Invoice Amount	Discount Amount	Invoice Balance	Type	Date	Amount	Number/Type	Date
JELLCO Jellco Packing								
0100038-IN 5/16/2010 6/15/2010	116.08	0.00	116.08	INV	5/31/2010	116.08		
Customer JELLCO Totals:	5,055.91	0.00	5,055.91			5,055.91		
ORANGE Orange Door & Window Co.								
0100047-IN 5/31/2010 6/30/2010 6/10/2010	263.37	5.27	263.37	INV	5/31/2010	263.37		
Customer ORANGE Totals:	263.37	5.27	263.37			263.37		
Division 02 Totals:	147,729.29	771.30	145,481.21			145,481.21		
Number of Customers: 10								
Report Totals:	737,064.59	6,538.90	699,768.95			699,768.95		
Number of Customers: 17								

General Ledger Detail Report

Test Company (TST)

	Summary R					Report for Period 05 Ending 5/31/201		
Account Number/Description		В	eginning Balance	Debit	Credit	Net Change	Ending Balance	
105-00-01	Accts. receiv East Warehse		311,187.89	575,104.28	332,004.43	243,099.85	554,287.74	
105-00-02	Accts. receiv West Warehse		154,105.70	166,803.92	175,428.41	8,624.49-	145,481.21	
		Report Total:	465,293.59	741,908.20	507,432.84	234,475.36	699,768.95	

Step 4 – Print the Accounts Receivable Aging Report, compare the Report Total to the Accounts Receivable Trial Balance report total.

A/R Aging:

	Customer GREALAR Totals:	16.51	825.50	825.50	0.00	0.00	0.00	0.00
IIco Packing	Cont	act Mary Winfrey		Phone:	(714) 555-9451		Credit Limit:	20,000.00
00004-IN	6/4/2010	0.00	2,766.22	2,766.22	0.00	0.00	0.00	0.00
00038-IN	6/15/2010	0.00	116.08	116.08	0.00	0.00	0.00	0.00
00015-IN	6/27/2010	0.00	2,173.61	2,173.61	0.00	0.00	0.00	0.00
	Customer JELLCO Totals:	0.00	5,055.91	5,055.91	0.00	0.00	0.00	0.00
range Door &	Window Co. Cont	act: Harold Englis	h, President	Phone:	(714) 555-7823		Credit Limit:	10,000.00
00047-IN	6/30/2010 6/10/2010	5.27	263.37	263.37	0.00	0.00	0.00	0.00
	Customer ORANGE Totals:	5.27	263.37	263.37	0.00	0.00	0.00	0.00
	Division 02 Totals:	771.30	145,481.21	119,241.02	4,293.73	13,959.43	7,974.28	12.75
	Number of Customers: 10							
	Report Totals: Number of Customers: 18	6,538.90	702,631.45	664,998.48	9,258.25	19,552.26	8,809.71	12.75
	llco Packing 00004-IN 00038-IN 00015-IN ange Door & 00047-IN	Customer GREALAR Totals: Ilco Packing Cont 00004-IN 6/4/2010 00038-IN 6/15/2010 00015-IN 6/27/2010 Customer JELLCO Totals: anae Door & Window Co. anae Door & Window Co. Cont 00047-IN 6/30/2010 Customer ORANGE Totals: Division 02 Totals: Number of Customers: 10 Report Totals: Number of Customers: 18	Customer GREALAR Totals: 16.51 Ilco Packing Contact Mary Winfrey 00004-IN 6/4/2010 0.00 00038-IN 6/5/2010 0.00 00015-IN 6/27/2010 0.00 Customer JELLCO Totals: 0.00 ande Door & Window Co. Contact Harold Englis 00047-IN 6/30/2010 5.27 Customer ORANGE Totals: 5.27 Division 02 Totals: 5.27 Number of Customers: 10 Report Totals: 6,538.90 Number of Customers: 18	Customer GREALAR Totals: 16.51 825.50 Ilco Packing Contact Mary Winfrey 0.00 2,766.22 00004-IN 6/4/2010 0.00 2,766.22 00038-IN 6/15/2010 0.00 2,173.61 00015-IN 6/27/2010 0.00 5,055.91 ance Door & Window Co. Contact Harold English, President 00047-IN 6/30/2010 6/30.2010 00047-IN 6/30/2010 6/10/2010 5.27 263.37 Customer ORANGE Totals: 5.27 263.37 Division 02 Totals: 5.27 263.37 Number of Customers: 10 145,481.21 Number of Customers: 10 6,538.90 702,631.45	Customer GREALAR Totals: 16.51 825.50 825.50 llco Packing Contact Mary Winfrey Phone: 00004-IN 6/4/2010 0.00 2.766.22 2.766.22 00038-IN 6/15/2010 0.00 2.173.61 2.173.61 00015-IN 6/27/2010 0.00 5.055.91 5.055.91 anae Door & Window Co. Contact: Harold English, President Phone: 00047-IN 6/30/2010 5.27 263.37 Customer ORANGE Totals: 5.27 263.37 263.37 Customer of Customers: 10 5.27 263.37 263.37 Division 02 Totals: 5.27 263.37 263.37 263.37 Mumber of Customers: 10 6.538.90 702.631.45 664.998.48	Customer GREALAR Totals: 16.51 825.50 825.50 0.00 llco Packing Contact Mary Winfrey Phone: (714) 555-9451 00004-IN 6/4/2010 0.00 2.766.22 0.00 00038-IN 6/15/2010 0.00 2.173.61 2.000 00015-IN 6/27/2010 0.00 2.173.61 2.000 00015-IN 6/27/2010 0.00 5.055.91 5.055.91 0.00 ande Door & Window Co. Contact Harold English, President Phone: (714) 555-7823 263.37 263.37 0.00 0047-IN 6/30/2010 5.27 263.37 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 0.00 263.37 263.37 0.00	Customer GREALAR Totals: 16.51 825.50 0.00 0.00 Ilco Packing Contact: Mary Winfrey Phone: (714) 555-9451 00004-IN 6/4/2010 0.00 2.766.22 0.00 0.00 00038-IN 6/15/2010 0.00 2.766.22 0.00 0.00 00015-IN 6/27/2010 0.00 2.173.61 0.00 0.00 001015-IN 6/27/2010 0.00 5.055.91 0.00 0.00 ance Door & Window Co. Contact: Harold English. President Phone: (714) 555-7823 263.37 0.00 0.00 00047-IN 6/30/2010 6/10/2010 5.27 263.37 263.37 0.00 0.00 Customer ORANGE Totals: 771.30 145.481.21 119.241.02 4.293.73 13.959.43 Number of Customers: 10 6.538.90 702.631.45 664.998.48 9.258.25 19.552.26	Customer GREALAR Totals: 16.51 825.50 825.50 0.00 0.00 0.00 llco Packing Contact: Mary Winfrey Phone: (714) 555-9451 Credit Limit: 00038-IN 6/5/2010 0.00 2.766.22 0.00 0.00 0.00 00038-IN 6/5/2010 0.00 2.173.61 2.173.61 0.00 0.00 00015-IN 6/27/2010 0.00 5.055.91 0.00 0.00 0.00 anae Door & Window Co. Contact: Harold English, President Phone: (714) 555-7823 Credit Limit: 00047-IN 6/30/2010 5.27 263.37 263.37 0.00 0.00 Customer ORANGE Totals: 5.27 263.37 263.37 0.00 0.00 0.00 Division 02 Totals: 5.27 263.37 263.37 0.00 0.00 0.00 0.00 Number of Customers: 10 6.538.90 702.631.45 664.998.48 9.258.25 19.552.26 8.809.71

A/R Trial:

lestCompany(ISI)

Division Numbe	r: 02 WES	T SALES OF	FICE								
Customer/		Dates	Discout				-	Trans	action	Check	Deposit
invoice Number	Invoice	Due	Discount	Invoice Amount	Discount Amount	Invoice Balance	Type	Date	Amount	Number/Type	Date
JELLCO Jellco Packing											
0100038-IN	5/16/2010	6/15/2010		116.08	0.00	116.08	INV	5/31/2010	116.08		
	(Customer J	ELLCO Totals:	5,055.91	0.00	5,055.91			5,055.91		
ORANGE Orang	le Door & ∖∖	lindow Co.									
0100047-IN	5/31/2010	6/30/2010	6/10/2010	263.37	5.27	263.37	INV	5/31/2010	263.37		
	С	ustomer OF	RANGE Totals:	263.37	5.27	263.37			263.37		
		Divis	sion 02 Totals:	147,729.29	771.30	145,481.21			145,481.21		
	Number	of Custom	ers: 10				1				
			Report Totals:	737,064.59	6,538.90	699,768.95			699,768.95		
	Number of Customers: 17					J					

Step 5 – If the totals **DON'**T match it's time to **TICK and TIE**! Review the A/R Trial Balance report. Specifically look at the Transaction Date column and compare it to the Invoice Date column.

Note: You can also compare the balance for each customer on the A/R Aging Report to the balance for each customer on the A/R Trial Balance report.

<u>A/R Aging</u> – Customer 01-Brown is on this report, but not on the A/R Trial Balance report.

BRESLIN	Breslin Parts	Supply	Co	ntact: Winnie Spack	man	Phone:	(414) 555-9654		Credit Limit:	2,50	00.00
Balance F	oward:				636.24	0.00	9.40	626.84	0.00	0.00	
5/15/2010	0100035-IN	5/15/2010		0.00	149.13	149.13	0.00	0.00	0.00	0.00	16
5/15/2010	PAYMENT				2,700.00-	2,063,76-	9.40-	626.84-	0.00	0.00	
5/21/2010	0100044-IN	5/21/2010		0.00	1,646,13	1,646,13	0.00	0.00	0.00	0.00	10
5/27/2010	0100040-IN	5/27/2010		0.00	9,596,76	9,596,76	0.00	0.00	0.00	0.00	4
5/29/2010	0000171-IN	5/29/2010		0.00	1,250.00	1,250.00	0.00	0.00	0.00	0.00	2
5/29/2010	0000172-IN	6/28/2010	6/8/2010	20.08	1.003.97	1.003.97	0.00	0.00	0.00	0.00	
5/31/2010	0000193-IN	5/31/2010		0.00	1,250.00	1.250.00	0.00	0.00	0.00	0.00	
5/31/2010	0000194-IN	6/30/2010	6/10/2010	20.08	1.003.97	1.003.97	0.00	0.00	0.00	0.00	
5/31/2010	PAYMENT				2.007.94-	2.007.94-	0.00	0.00	0.00	0.00	
	*** Credit Limit	Exceeded ***									
		Cus	tomer BRESLIN Totals	40.16	11,828.26	11,828.26	0.00	0.00	0.00	0.00	
BROWN	Brown Corpo	ration	Co	ntact		Phone:			Credit Limit:		0.00
5/31/2010	0000116-IN	5/31/2010		0.00	2,862.50	2,862.50	0.00	0.00	0.00	0.00	
		Cu	stomer BROWN Totals	: 0.00	2,862.50	2,862.50	0.00	0.00	0.00	0.00	
GREENT	Green Tree S	upply Compar	лу Co	ntact		Phone:	(314) 225-1212		Credit Limit:		0.00
5/10/2010	0000115-IN	5/10/2010	.,	0.00	2,762,50	2.762.50	0.00	0.00	0.00	0.00	21
5/13/2010	0100056-IN	5/13/2010		0.00	2 407 40	2 407 40	0.00	0.00	0.00	0.00	18
5/19/2010	0100057-IN	5/19/2010		0.00	850.30	850.30	0.00	0.00	0.00	0.00	12
		Cus	stomer GREENT Totals	: 0.00	6.020.20	6.020.20	0.00	0.00	0.00	0.00	

A/R Trial Balance

		0,377.37	0.00	1,011,01			1.011.01		
BRESLIN Bres	lin Parts Supply					*** Credit I	Limit Exceeded ***		
0000171-IN	5/29/2010 5/29/2010	1,250.00	0.00	1,250.00	INV	5/29/2010	1,250.00		
0000172-IN	5/29/2010 6/28/2010 6/8/2010	1,003.97	20.08	1,003.97	INV	5/29/2010	1,003.97		
0000193-IN	5/31/2010 5/31/2010	1,250.00	0.00	1,250.00	INV	5/31/2010	1,250.00		
0000194-IN	5/31/2010 6/30/2010 6/10/2010	1,003.97	20.08	1,003.97	INV	5/31/2010	1,003.97		
0100035-IN	5/15/2010 5/15/2010	149.13	0.00	149.13	INV	5/31/2010	149.13		
0100040-IN	5/27/2010 5/27/2010	9,596.76	0.00	9,596.76	INV	5/31/2010	9,596.76		
0100044-IN	5/21/2010 5/21/2010	1,646.13	0.00	1,646.13	INV	5/21/2010	1,646.13		
030515-PY	5/15/2010	2,700.00-	0.00	2,700.00-	PAY	5/15/2010	2,700.00-	33-355	5/15/2010
030531-PY	5/31/2010	2,007.94-	0.00	2,007.94-	PAY	5/31/2010	2,007.94-	2265	5/31/2010
APR3090-BC	4/30/2010 4/30/2010	9.40	0.00	9.40	BC	4/30/2010	9.40		
MAR3190-BF	3/31/2010 3/31/2010	626.84	0.00	626.84	BF	3/31/2010	626.84		
	Customer BRESLIN Totals:	11,828.26	40.16	11,828.26			11,828.26		
GREENT Gree	n Tree Supply Company								
0000115-IN	5/10/2010 5/10/2010	2,762.50	0.00	2,762.50	INV	5/10/2010	2,762.50		
0100056-IN	5/13/2010 5/13/2010	2,407.40	0.00	2,407.40	INV	5/13/2010	2,407.40		
0100057-IN	5/19/2010 5/19/2010	850.30	0.00	850.30	INV	5/19/2010	850.30		
	Customer GREENT Totals:	6,020.20	0.00	6,020.20			6,020.20		

HILLSB Hillshorn Service Center

0.00

Step 6 – Review the Invoice Transactions in Customer Maintenance or Inquiry to determine why the invoice is not on the Trial Balance report.

📪 Customer I	Maintenance (TS	T) 6/1/2010							[<u>_ ×</u>
Customer No.	01-BROWN	,	9. Et 🛯 🗸	a 🕨 da			Copy From	Renum <u>b</u> e	r More	
Name	Brown Corporation	1								
<u>1</u> . Main	<u>2</u> . Additiona	I <u>3</u> . Statistic	s <u>4</u> . Sur	mmary] <u>5</u> . Hi	story <u>6</u> . Invo	ices <u>7</u> . T	ransactions	<u>8</u> . S/Os		
Invoice No 0000116	Invoice Type	nv Date ⊽ i/31/2010	lr <mark>v Due Date</mark> 5. 81/2010	Disc Date	Amount 2.862.50	Discount 0.00	Balanı 2,862.	ce Customer F 50	'O No. C	
					1				F	
Trans Date 6/1/2010	nvoice	Trans Amoun 2,862.5	it <u>Pay Date</u> 0	Check No.	Payment Ref	<u>Cr Card</u>	RMA No.			
B	alance	Current	30 Days	60 Days	90 Days	120	Days			3
2,0	362.50 2	2,862.50	0.00	0.00	0.00		0.00			
							Accept	<u>C</u> ancel [Delete	•

Note: Invoice date is in one period, Transaction date is in another.

IMPORTANT: Correcting this is optional since the A/R Trial Balance report can be used to reconcile the sub-ledger to the General Ledger. The difference will correct itself in the next month.

Options to Correct:

1. General Journal Entry - Using the entry that was originally posted into the wrong period, enter a journal entry into the correct period with a reversing date of the future period.

Note - Keep in mind the AR and AP account are normally protected accounts that we don't advise doing journal entries to.

🔓 General Journal E	ntry (TST) 5/29/2015			<u>- </u>
Source Journal JE Entry Number 00 <u>1</u> . Header <u>2</u> . Lin	 0021 es]		Copy <u>F</u> rom Standard Listing	Copy Standard Save Standard
Posting Date Reversing Date Journal Comment	5/31/2010		×	
		Accept	<u>C</u> ancel <u>D</u>	elete 🔒 🕢

- 2. Reverse the invoice EXACTLY how it was entered, including the incorrect Posting Date. Enter a new invoice using a DIFFERENT invoice number; add a character to the original invoice number. If the invoice has already been paid, we advise you don't do this process.
- 3. Use a PEN to write on the Aging report the correct balance and the reason it is out of balance.

ACCOUNTS PAYABLE:

Dates make a difference!

Problem:

Step 1 – An invoice has been entered with an Invoice Date in April, but the Posting Date was May.

Accounts Pa Journal Post Register Nun	yable Ir voic ing Date: 5/: nber:AP 000	e Register 26/2010 016]					Test	Company (TST)
Division Number:	01 TRADE ACCO	DUNTS PAYAB	E						
Vendor Number\ Invoice Number	Invoice	Dates Due	Discount	Invoice Amount			Discount		Distribution Amount
ANDERS 5468	Anders Auto Re	pair		1099 Form: M	Box: 1	Separate Check: No			
	4/26/2010 G/L Account:	526/2010 56-00-03	5/6/2010 Tru	100.00 ick expenses			2.00		100.00
			Division 01 Total:	100.00			2.00		100.00
						Prepaid Amount	:	0.00	
			Report Total:	100.00		Prepaid Amount	2.00	0.00	100.00

Step 2 - The User tried to correct the problem by doing an invoice adjustment to reverse the invoice to zero.



Step 3 – The User adjusts the invoice again using the correct Posting Date.

Accounts Payable Invoice Regis Current General Ledger Period Accounts Payable Posting Date Print Full Comments	ter (TST) 5/26/2010 01 Ending 1/2 4/26/2010	31/2010]	?	
Notice: This Accounts	Payable posting date falls	into a future	General Ledge	er period.	
HP LaserJet P2055d UPD PCL 6		<u>P</u> rint	Pre <u>v</u> iew	<u>S</u> etup	

Journal Posting Date: 4/26/2010 Register Number: AP-000018 Test Company (TST) Division Number: 01 TRADE ACCOUNTS PAYABLE Vendor Number\ _Dates_ Distribution Invoice Discount Invoice Number Due Invoice Amount Discount Amount Anders Auto Repair ANDERS 1099 Form: M Box: 1 Separate Check: No *ADJUST* 5468 4/26/2010 5/26/2010 G/L Account: 560-00-03 5/6/2010 100.00 2.00 Truck expenses Division 01 Total: 100.00 100.00 2.00 100.00 0.00 Prepaid Amount: Report Total: 100.00 100.00 2.00 Prepaid Amount: 0.00 =

Vendor balance appears to be correct.

Accounts Payable Invoice Register

📪 Vendor Inqui	ry (TST) 5/26	/2010									<u>_ ×</u>
Vendor No.	1-ANDERS	<u> </u>								Mo	re 💌
Name A	nders Auto Rep	air									
<u>1</u> . Main	2. Addition	nal <u>3</u> .S	tatistics	4. Summary	<u>5</u> . History	<u>6</u> .1	nvoices	<u>7</u> . Transactio	ns <u>8</u> .Checks	<u>9</u> .F	7/0s
Invoice No.		Inv Date 🛛	Inv Due Date	Disc Date	Am	ount [Discount	Balance	Comment	Terms	1 (M)
0001053190		5/31/2010	6/30/2010	6/10/2010	1,98	0.89	0.00	980.89	Truck Maintenance	02	
0002053190		5/31/2010	6/30/2010	6/10/2010	3,59	6.74	0.00	0.00	Truck Rental	02	
2053190		5/31/2010	6/30/2010	6/10/2010	3,59	6.74	0.00	0.00	T 1 111 40 11	02	
0000118863		5/17/2010	6/16/2010	5/2//2010	89	8.00	17.96	898.00	Iruck #140 - paint	. 02	
0000118495		5/15/2010	6/14/2010	5/25/2010	1,20	0.00	0.00	1.040.50	Bedliner and toolbox	02	
1122040		5/2/2010	5/1/2010 5/21/2010	5/12/2010	3,34	0.00	0.00	1,040.00	New engine	02	
00010/3090		J/30/2010	5/30/2010	5/9/2010	1 99	0.00	0.00	0.00	Truck Maintenance	02	
5468		4/26/2010	5/26/2010	5/6/2010	1,30	0.00	2.00	100.00	Truck Maintenance	02	
0002043090		4/15/2010	5/15/2010	4/25/2010	3.59	6.74	0.00	0.00	Truck Rental	02	
1028340		3/10/2010	4/9/2010	3/20/2010	3,54	0.50	0.00	0.00		02	
TRUCK10/03		12/28/2009	1/26/2010			0.00	0.00	0.00		02	
TRUCK10/28		12/28/2009	1/7/2010		77	5.37	0.00	775.37	TRUCK REPAIRS	01	
•										•	
											-
Trans Date	Trans Type	Trans	Amount	Discount	Check Date	Check No). Win	e Transfer No.			7
4/26/2010	Adjustment		100.00	2.00							
5/26/2010	Invoice		100.00	2.00							
5/26/2010	Adjustment		100.00-	2.00-							
	1			1							
Bala	ance	Current	30 Days	45	Days	60 D ays	9	10 Days			
3,794	1.76	0.00	0.00		0.00	0.00	3,3	794.76			
										Y	
										<u>0</u> K	₩0

Accounts Payable Aged Invoice Report Sorted by Vendor Number Open Invoices - Aged by Invoice Date - As of 4/26/2010

		,										Tes	st Company (TST)
Division Number: 0	1 TRADE AC	COUNTS PA	YABLE										
/endor Number/ nvoice Number	Invoice	Dates Due	Discount	Hold	Invoice Balance	Discount Amount	Current	30 Days		45 Days	60 Days	90 Days	3
ANDERS Anders A Company Code: 0002043090	AutoRepair TST Te	st Company											
1028340	4/15/2010	5/15/2010	4/25/2010	No	3,596.74	0.00	3,596.74		0.00	0.00		0.00	0.00
5468	3/10/2010	4/9/2010	3/20/2010	No	3,540.50	0.00	0.00		0.00	3,540.50		0.00	0.00
TRUCK10/28	4/26/2010	5/26/2010	5/6/2010	No	200.00	2.00	200.00		0.00	0.00		0.00	0.00
	12/28/2009	1/7/2010		Yes	775.37	0.00	0.00		0.00	0.00		0.00	775.37
		Vendor AND		otals:	8,112.61	2.00	3,796.74		0.00	3,540.50		0.00	775.37
	Division 01 Tota				8,112.61	2.00	3,796.74		0.00	3,540.50		0.00	775.37
			Report T	otals:	8,112.61	2.00	3,796.74		0.00	3,540.50		0.00	775.37

How it SHOULD have been Fixed:

Adjust the Invoice Date to match the original posting date and <u>re-enter</u> the invoice using a <u>DIFFERENT</u> invoice number.

sage A/P Invoice Data Entry (TST) 5/26/2010	
Vendor No. 01-COMPAQ 1 1 N Name Compaq Computer Corporation 1 1 1 Invoice No. 5565 1 1	⊻endor
1. Header 2. Lines Invoice Date 5/26/2010 Adjustment Amount .00 Subject to Discount .00 Prepaid Invoice .00 Invoice Balance .00	Invoice Due Date 03 < NET END OF MONTH Invoice Due Date 5/30/2010 Discount Due Date Image: Comment Discount Available .00 Hold Payment Separate Check Comment Image: Comment 1099 Payment Box Form None
	Accept Cancel Delete 🖨 🕢



Test Company (TST)

Division Number	: 01 TRADE ACCO	DUNTS PAYABL	.E					
Vendor Number Invoice Number	Invoice	Dates Due	Discount	Invoice Amount		Discount		Distribution Amount
COMPAQ *AE	Compaq Compu OJUST*	Iter Corporation			Separate Check: No			
5565	5/26/2010 G/L Account:	5/30/2010 165-00-00	c	0.00 Office and computer equipment		0.00		0.00
			Division 01 Tota	l: 0.00	-	0.00		0.00
					Prepaid Amo	unt:	0.00	
			Report Tota	l: 0.00	Prepaid Amo	0.00 unt:	0.00	0.00
					•			

Accounts Payable Aged Invoice Report Sorted by Vendor Number Open Invoices - Aged by Invoice Date - As of 4/30/2010

											Test Company (TS
Division Number: (Vendor Number/ Invoice Number	1 TRADE AC	COUNTS PA Dates Due	YABLE Discount Hold	Invoice Balance	Discount Amount	Current	30 Days	45 Days	60 Day	's 90	Days
COMPAQ Compare Company Code: 0001043090	Computer C TST T	Corporation est Company									
0002043090	4/30/2010	4/30/2010	No	79.00	0.00	79.00	0.0	0	0.00	0.00	0.00
37-66541	4/30/2010	4/30/2010	No	24,063.58	0.00	24,063.58	0.0	0	0.00	0.00	0.00
	2/15/2010	3/2/2010	No	3,755,42	0.00	0.00	0.0	0	0.00 3	3,755,42	0.00
		Vendor	COMPAQ Totals:	27,898.00	0.00	24,142.58	0.0	0	0.00	3,755.42	0.00
		0	ivision 01 Totals:	27,898.00	0.00	24,142.58	0.0	0	0.00	3,755.42	0.00
			Report Totals:	27,898.00	0.00	24,142.58	0.0	0	0.00	3,755.42	0.00
			-								